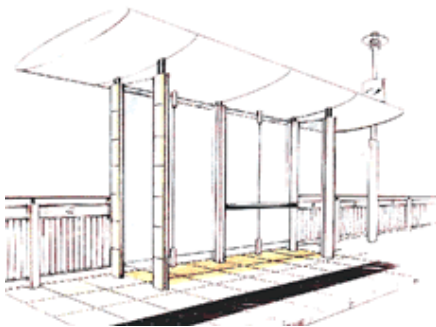


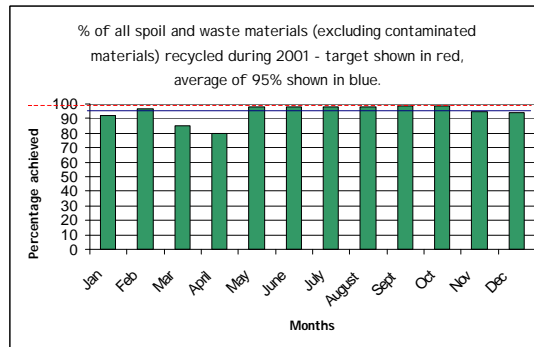
Nottingham Express Transit IMS target scores for 2002

Case Record

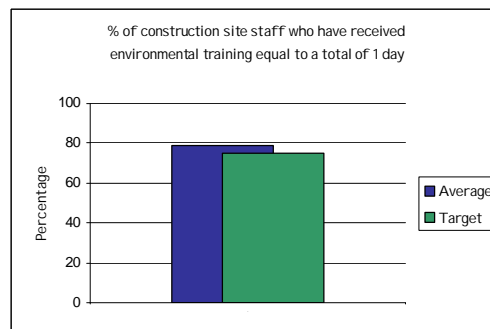
Location	Nottingham
Client	Greater Nottingham Rapid Transport
Designer	Maunsell, Parsons, Brinkerhof
Construction	Carillion Construction
Track Laying	Carillion (Centrac)
Tram provision	Adtranz
Operations & Maintenance	Transdev/NCT



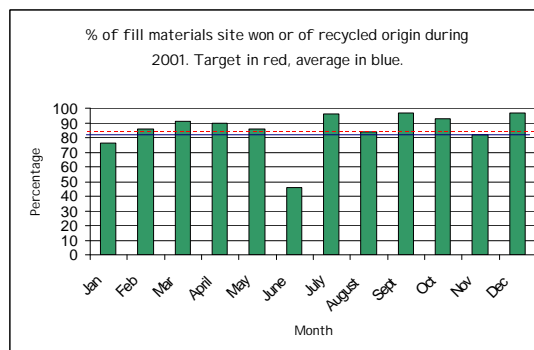
During the construction phases of the Nottingham Express Transit Line 1, the NET site has incorporated both corporate and site based targets and initiatives to ensure that the construction process is undertaken with the minimum impact on the environment. The results of these targets for 2001 are presented below.



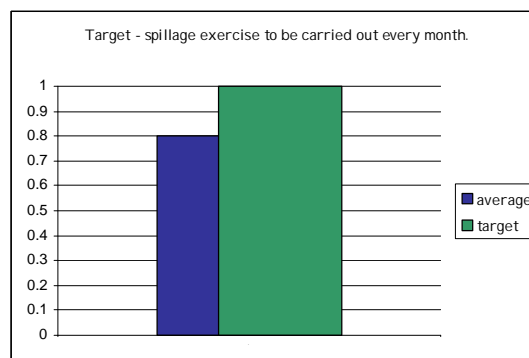
The above target was easily achieved with an average of 95%. This target is continuing in 2002, with further identification and quantification of significant spoil materials.



At the end of December 79% of construction staff had received environmental training equal to 1 day, this target is continuing in 2002.



Difficulties with this target were encountered in terms of Design and Highway specifications, which often exclude the use of recycled materials. This target is continuing in 2002, but excluding areas where the NET site cannot influence previously written specifications.



This is an important target to ensure that everyone on site knows what to do if there is a spillage. The target is being continued in 2002 to ensure this important issue is kept at the forefront of everyone's mind.

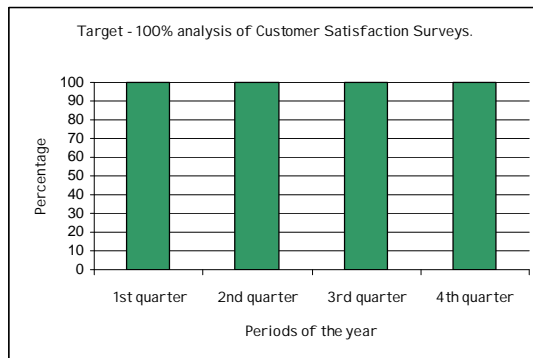
Nottingham Express Transit IMS target scores for 2002

Case Record

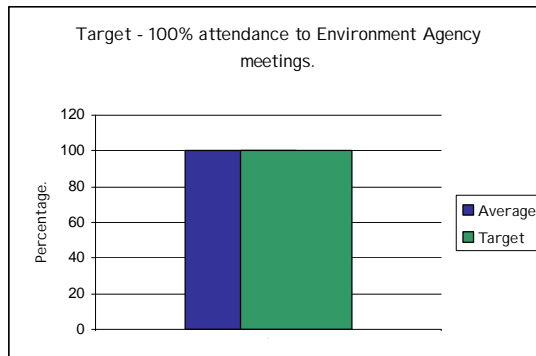
Location	Nottingham
Client	Greater Nottingham Rapid Transport
Designer	Maunsell, Parsons, Brinkerhof
Construction	Carillion Construction
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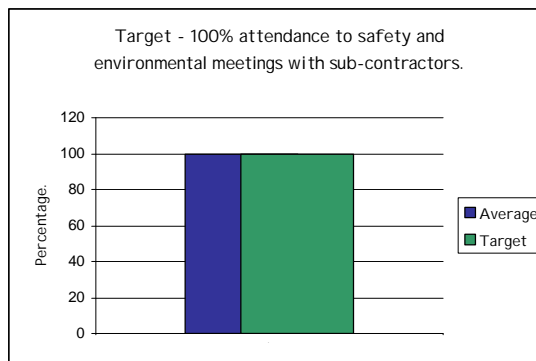
In terms of both Safety and Environmental Training this target was achieved. During 2002 a safety training programme will be developed and employee involvement promoted through consultation and discussions at the monthly subcontractor meetings.



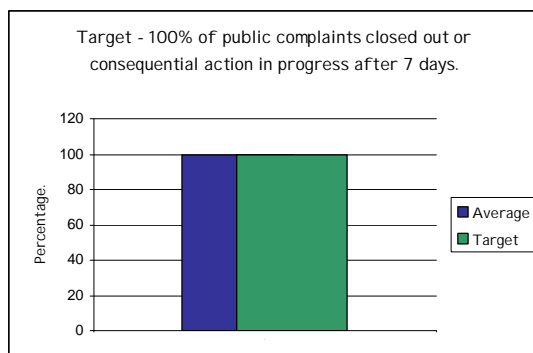
This target involves the analysis of customer satisfaction surveys to identify areas for improvement. This target will continue throughout the construction process.



To ensure that the Environment Agency continues to be satisfied with the work that we carry out in sensitive areas this target will continue throughout 2002 and the remainder of the construction process.



As well as the 2001 target Carillion will also be involved in reviewing sub-contractors performance with sub-contractors also having the opportunity to review Carillions performance.



This target will continue into 2002 with complaint close out rates also being monitored.